



Rensolve LLC

Privacy Policy

Effective Date: May 2026

Introduction

Rensolve LLC (“Rensolve,” “we,” “our,” or “us”) operates Ripplet, a school focused educational platform designed to support classroom learning, collaboration, reflection, communication, and educational activities.

Ripplet is intended for use by schools and school managed educational environments.

Information We Collect

Ripplet is designed to collect only the information reasonably necessary to operate the platform.

Depending on how a school uses Ripplet, information collected may include account information, classroom information, written reflections, quiz responses, discussion posts, video submissions, images, audio or video uploaded by educators, and limited technical information.

Authentication

Ripplet currently supports Google Authentication and Microsoft Authentication. Ripplet does not store user passwords.

How Information Is Used

1. Information collected through Ripplet is used solely for educational and operational purposes.
2. Ripplet does not sell student data.
3. Ripplet does not use student data for advertising purposes.
4. Ripplet does not permit public access to school environments or student content



Artificial Intelligence and Speech Services

Ripplet may use Microsoft Azure OpenAI services to assist educators with generating quiz questions and educational content. Student data is not submitted to Azure OpenAI for quiz generation.

Ripplet may use Microsoft Azure Speech Services to convert spoken input into text. Audio used for speech to text processing is not retained after transcription processing.

Data Storage and Security

Ripplet stores data using Firebase Firestore, Firebase Storage, and Firebase Authentication.

Role based access controls are used to limit access to authorized users.

School Ownership of Data

Schools retain ownership of student data and educational records stored within Ripplet.

Data Retention and Deletion

Schools may request deletion of their data upon written request. Rensolve LLC will delete applicable school data within 30 days of written request unless retention is required by law or necessary for legitimate security or operational purposes.

Contact Information

Rensolve LLC
2715 Sunrose Lane
Johns Island, SC 29455
support@ripplelet.us
<https://ripplelet.us>



Rensolve LLC

Terms of Service

Effective Date: May 2026

Acceptance of Terms

By accessing or using Ripplet, schools, educators, administrators, students, and authorized users agree to these Terms of Service.

Educational Use Only

Ripplet is intended for educational and school related use.

Account Access

Access to Ripplet is limited to authorized users approved by participating schools.

Acceptable Use

Users may not:

- Use Ripplet for unlawful purposes
- Attempt unauthorized access to systems or accounts
- Upload malicious software
- Harass or harm others
- Attempt to reverse engineer the platform

Intellectual Property

Ripplet, including its software, branding, and functionality, is the property of Rensolve LLC.

Availability of Service

Rensolve LLC strives to maintain reliable platform availability but does not guarantee uninterrupted access.

Limitation of Liability

To the maximum extent permitted by law, Rensolve LLC shall not be liable for indirect, incidental, consequential, or special damages arising from use of the platform.

Governing Law

These Terms of Service shall be governed by the laws of the State of South Carolina.



Rensolve LLC

Data Processing Agreement (DPA)

Purpose

This Data Processing Agreement describes the responsibilities of Rensolve LLC regarding processing of school and student data within Ripplet.

Roles of the Parties

The School remains the owner and controller of educational records and student data. Rensolve LLC acts as a service provider and data processor on behalf of the School.

Types of Data Processed

Ripplet may process:

- Student names
- School email addresses
- Classroom information
- Written reflections
- Video submissions
- Quiz responses
- Technical and authentication information

Security Measures

Rensolve LLC maintains reasonable administrative, technical, and organizational safeguards designed to protect school data.

Subprocessors

Ripplet currently utilizes:

- Google Firebase
- Microsoft Azure Speech Services
- Microsoft Azure OpenAI

Data Retention and Deletion

Upon written request from the School, Rensolve LLC will delete applicable school data within 30 days unless retention is required by law or necessary for legitimate security or operational purposes.



FERPA Support

Ripplet is designed to support schools in maintaining compliance with FERPA and applicable educational privacy obligations.

Incident Notification

Rensolve LLC will notify affected schools without unreasonable delay following confirmation of unauthorized access to school data where notification is reasonably required.

Signatures

Rensolve LLC

Name: David Renton

Signature: _____

Title: Founder & CEO

Date: _____

School

School Name: _____

Authorized Representative: _____

Title: _____

Date: _____



Rensolve LLC

Student Privacy & Security Overview

Ripplet is a school focused educational platform operated by Rensolve LLC.

Key Privacy Principles

- Ripplet does not sell student data
- Ripplet does not use student data for advertising purposes
- Ripplet does not permit public access to school environments or student content
- Authentication is restricted to authorized school accounts
- Student access is limited to their own information and relevant class content
- Administrative permissions are role based and controlled by schools
- Data is stored securely using Firebase services
- Secure encrypted connections are used for platform communication
- Audio used for speech to text processing is not retained after transcription
- Schools retain ownership of their student data
- Schools may request deletion of data upon written request

Contact: support@ripple.us